

Dive Operations Support Manager Job Posting

Position title: Dive Operations Support Manager, SeaWorld Abu Dhabi

Hiring organization: Farah Experiences LLC

Web address: farahexperiences.com/careers

Location: Yas Island, Abu Dhabi. United Arab Emirates

Job description:

The Dive Operations Support Manager is responsible in overseeing the daily activities of the team, ensures in maintaining the professional appearance of aquarium, pools, exhibit displays and facilities; thus directly impacting the health and safety of the animals, guests, contractors and colleagues, and SeaWorld Abu Dhabi (SWAD) operations.

This position is responsible of the training, schedules, attendance, performance management and continuous development of the Dive Operations colleagues.

Job scope includes:

- Oversee the dive operations activities, identifies areas for improvement and coordinates to the team the necessary update and/or services to be done.
- Assist on the planning of schedules and tasks assignments of the team.
- Facilitate the department trainings as directed by the leadership.
- Conduct the daily briefing to the team and ensures that they are updated of the park information.
- Monitor the colleagues' performance management, professional development, and competencies; establishes and implements motivational/development plans.
- Responses to calls, issues, and complaints; provides effective solutions and recommendations.
- Ensures colleagues are operating in accordance to OSHMS (Occupational Safety and Health Management System) dive regulations.
- Maintains and ensures proper service repairs for all dive equipment such as dry suits, regulators, and the VIP of dive tanks
- Ensures proper operation of the compressed breathing air compressors.
- Reviews and analyzes the daily dive logs and sends reports/correspondence to the leadership
- Manages the dive equipment and supplies inventory; raises purchase requisitions for necessary stock replenishments in accordance to company's procurement policy.
- Monitors the safe handling, storage and disposal practices for toxic substance and hazardous waste in accordance with SeaWorld Abu Dhabi and department operating procedures.
- Performs all hard hats and confine spaces diving.
- Performs other duties as directed by the leadership team.

To be considered for this role, you will need:

- Bachelor's Degree or equivalent combination of education and related experience
- CPR/AED and First Aid Certification
- Advanced SCUBA/Open Water Diver Certification
- Dive Master or Dive Technician Certification
- Dive Instructor Certification
- 4 years of diving experience with 2 years of experience as a Certified Dive Technician
- Minimum of 2 years of experience in a leadership role
- Strong leadership and teamwork skills
- Excellent English communication skills, written/verbal
- Able to handle multiple tasks in a fast-paced work environment.
- Basic understanding of pneumatic, hydraulic, hand and power tools
- Basic understanding of small motors and pumps.
- Proficient in current computer applications, including MS Office (Word, Excel and Power Point)
- Knowledge of Diver's diseases and emergency remedial procedures

Contact person: Farai Mutusva, Talent Acquisition Lead

00971-2-4968138

Submissions: via our [careers site](#) or send updated CVs to fmutusva@farahexperiences.com

Web address for downloading application: n/a

Number of months this job listing should run: one month