



Annual Report 2010 EUROPEAN ASSOCIATION OF ZOOS AND AQUARIA



Contents

- 3 Mission and Vision
- 4 Report from the Chairman
- 5 Report from the Executive Director
- 9 Aquarium Committee
- 10 Conservation Committee
- 11 Education and Exhibit Design Committee
- 12 EEP Committee
- 14 Legislation Committee
- 15 Membership & Ethics Committee
- 16 Research Committee
- 18 Technical Assistance Committee
- 19 Veterinary Committee
- 20 Treasurer's Report
- 21 Financial Report
- 23 Governance and Organisational Structure
- 25 EAZA Executive Office
- 26 EAZA Members
- 33 Corporate Members

Cover image: Orangutan © Christoph Matzke

In September 2010 the EAZA Ape Campaign was launched with the aim of making a significant and lasting contribution to the continued survival of apes and their habitats. Aside from orangutans, the campaign also focuses on gibbons, gorillas, chimpanzees and bonobos. For more information see: www.apecampaign.org

Mission and Vision

Our Mission

"EAZA's mission is to facilitate co-operation within the European zoo and aquarium community with the aim of furthering its professional quality in keeping animals and presenting them for the education of the public, and of contributing to scientific research and to the conservation of global biodiversity. It will achieve these aims through stimulation, facilitation and co-ordination of the community's efforts in education, conservation and scientific research, through the enhancement of co-operation with all relevant organisations and through influencing relevant legislation within the EU."

(EAZA Strategy 2009-2012)

Our Vision

"To be the most dynamic, innovative and effective zoo and aquarium membership organisation in Europe"

Report from the EAZA Chairman

don't think any of us would dispute that 2010 was a challenging year in every sense of the word. Climatic challenges from a long and cold winter were a feature. Economic challenges from the global recession affected all our members; reduced operating budgets, staff redundancies, and fewer new exhibits were the predictable consequences. Perhaps more disturbing were the challenges to the consensus about our mission that led to the resignation of a high-profile member after the EAZA Council's decision to exclude them from participation in breeding programmes because of their unacceptable behaviour going back several years. The fact is that many of our breeding programmes are in difficulty because of the lack of sufficient founding stock and the administrative and legislative difficulties entailed in moving the right animals, to the right places, quickly enough. Any behaviour that undermines those programmes ultimately affects the ability of all EAZA members to deliver our conservation and education missions because they destroy the long-term viability of our animal collections. The issue could not be more important for us and we will need to focus very strongly on addressing it in the next few years.

Having said all that, we also made some tremendous strides forward during the year. In line with our current four-year strategy our political lobbying capacity and knowledge increased exponentially; and the extraordinarily generous donation from the Fondation Segré at last allowed us to work seriously on the development of the EAZA Academy. Also, the first attempt to evaluate the contribution of our zoos and aquariums to the economic development of our region was undertaken, with the results available early in 2011. First indications are that we 'punch our weight'!

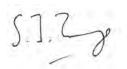
In every year some prominent members of our community retire or move on. This year it was the turn of Gordon McGregor-Reid and Jo Gipps and I would like to take this opportunity to extend a personal thanks to them for all their help and





SIMON TONGE, CHAIRMAN

guidance to me personally over the years and for their enormous contribution to the work of our association. Thanks are also due to Parco Natura Viva, the exemplary hosts of the EAZA Annual Conference 2010, in the beautiful city of Verona. Finally I should, as usual, extend my thanks to Lesley and her team in the Executive Office. It is always a pleasure to visit the office because one senses that it is a happy and mutually supportive team that works there.



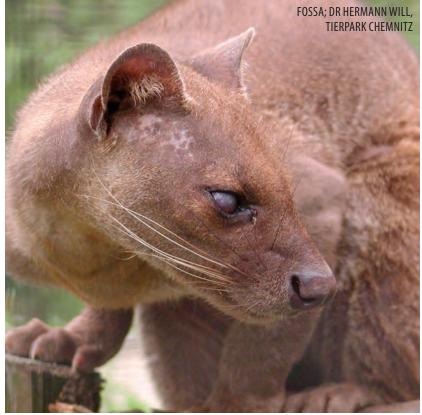
Report from the EAZA Executive Director

2010 was an extremely important year for EAZA. It was a year when some difficult decisions were taken for the good of the whole community, where we engaged in new activities to implement the 2009-2012 EAZA Strategy, and where we welcomed new supporters whose generosity helped kick-start some long held goals. Maybe in time we will look back and see 2010 as a real landmark year – or perhaps as just part of the task; the task of continually assessing, with a critical eye, what we do and making progress towards fulfilling our key mission aims.

Implementing our strategies

The process of strategic planning and, more importantly, implementation continued in 2010. The first interim report on the implementation of the 2009-2012 EAZA Strategy was released to members in mid-2010. It demonstrated some real progress and work from the community, but it also detailed where more effort was required. In early 2011 the second interim report will demonstrate where some of the gaps have been closed. A significant step forward was made in 2010 in relation to improving our contacts and dialogue with the institutions of the EU, in particular the Commission and the Parliament. EAZA was aided in this by Grayling a Brussels-based public affairs consultancy, and we thank them here for their work.

During the year we took part in various stakeholder consultations, notably one relating to the EU Policy on Animal Welfare, in which EAZA was among the key groups interviewed. The report from this consultation was released in early 2011 and EAZA strongly welcomed its findings as they pertained to animals in zoos. More work will be done on this in 2011 and we have offered the Commission our expertise where appropriate, continuing our positive engagement. We also released position statements on various issues such as food labelling (more of which below), animal transport regulations and invasive alien species, all of which can be found on the EAZA website. Thanks are due to EAZA's national federation members, the Veterinary Committee and the





LESLEY DICKIE, EXECUTIVE DIRECTOR

Legislation Committee for their input to the preparation of these statements.

Food labelling may at first sight seem to be an odd focal area for a zoo and aquarium association. However with the launch of the EAZA Ape Campaign (www.apecampaign.org) we identified an opportunity to help highlight how the consumption of goods in Europe has a direct impact on species conservation, in particular resulting in the loss of habitat for orangutans in Southeast Asia. Palm oil is found in up to 40% of all processed food products sold in the EU, which is now the largest importer of palm oil globally. A new regulation on food information for consumers was making its way through the various stages of the EU and EAZA contacted the Irish MEP Nessa Childers to see if we, with her valuable assistance, could add an amendment that would make the labelling of palm oil mandatory. This would allow EU citizens the opportunity to make informed choices

hely plea



DESTRUCTION OF FOREST HABITAT FOR OIL PALM PLANTATIONS IN BORNEO; HUTAN

about the products they buy. In turn this use of consumer power could help drive more sustainable production of the oil. We were delighted in June when the amendment was accepted by the European Parliament in a vote at Strasbourg, but then later disappointed when the European Council removed the amendment as it moved to the next stage. However, all is not lost; we will continue to work with Nessa Childers in 2011 (UN International Year of Forests) to try and get the amendment included again when the regulation returns to Parliament for a second round of debate.

The above experience, while not entirely successful (yet), demonstrates that our voices, individually and collectively as a strong association, can have an impact on generating legislative change that will benefit species conservation – we should not be afraid to use that influence.

An entirely new EAZA strategy was approved by Council in 2010, focusing on Conservation Education. The Education and Exhibit Design Committee, ably led by Theo Pagel, had worked on this document over the past year and Theo will tell you more later in this annual report.

Development

For the past two years EAZA has asked its members to consider donating an extra €1,000, over and above the membership fee, specifically to meet the strategic aims set out in the past few years. We have been delighted at the impressive response this has generated. In 2010 nearly €46,000 was donated and we thank all the members who made contributions. As reported last year the funds donated in 2009 were assigned to the undertaking

of a Socio-Economic Impact Assessment, to define the contribution of EAZA members to the EU. This was an extremely complex undertaking given the many countries and economic circumstances in which EAZA members operate. The final report was delivered to the EAZA Executive Office in late December 2010 and the findings were extremely impressive. The full report will be made available to EAZA members in early 2011 and the office will use its contents in communicating with external stakeholders throughout the year. For example, in January 2011 some of the results were sent to key European Commission officials and MEPs.

The Executive Committee and Council will be discussing further targeted use of the donated funds in 2011.

A most welcome addition to EAZA funding was the generous donation of €100,000, over two years, by Fondation Segré. Mr Claudio Segré visited the EAZA offices in Amsterdam in May 2010 to discuss assisting the development of the EAZA Academy, a much talked about but as yet undeveloped framework through which training could be offered to the membership. Mr Segré is a lifelong supporter of good zoos and was keen to see how he could assist in facilitating the development of a wide range of training programmes that would ensure continuous professional development for staff at EAZA institutions as well as for zoos in the new EU accession states in Eastern Europe. The funding has allowed us to hire a new EAZA Training Officer and 2011 will see the EAZA Academy really come to life.



Meetings and Events

As usual, a wide variety of meetings were held throughout the year, including numerous TAG and committee meetings. Notable larger conferences included the Directors' Day, hosted by ZooParc de Beauval (France) in May, the revived EAZA Conservation Forum hosted by Papiliorama (Switzerland) in June, and of course the EAZA Annual Conference held in the warm climes of Verona, hosted by Parco Natura Viva – a first Italian conference for EAZA.

The Directors' Day, as previously, coincided with meetings of the Membership and Ethics Committee, Executive Committee and Council, providing a useful forum for Directors and key decision makers to meet and discuss areas of common interest. The theme for the 2010 meeting was the question, 'Is commercialism jeopardising the zoo ideal?' The conference took place at the beautiful hotel constructed at ZooParc de Beauval and all delegates enjoyed the facilities and the warm welcome they received from the Beauval staff.

The Angers Conservation Forum was a regular feature of the EAZA landscape a few years ago, but there had been a lull. International Year of Biodiversity 2010 seemed an apt time to re-ignite this meeting, exploring what EAZA members

the Chairman of AZA. Attended by more than 600 delegates, it was a productive and encouraging meeting, with excellent feedback from the respondents to the conference survey. Parco Natura Viva were marvellous hosts and it was a delight to see the extensive and progressive developments made at the zoo in the past few years.

Breeding programmes

At the end of 2010 EAZA had 356 EEPs and ESBs for a wide variety of species. Our programmes only work when we all cooperate on a clear and equal footing, and this is embodied in the EEP Spirit. As reported in the 2009 annual report we are working hard to identify where we can improve the performance of the programmes and, to this end,



are doing for *in situ* conservation and providing an opportunity to invite non-zoo partners from field conservation NGOs. Hosted in a gloriously hot Switzerland, the delegates indulged in the wonderful hospitality from all the Papiliorama staff; we thank them for their enthusiastic hosting of the meeting. The keynote speaker was Dr Simon Stuart, Chair of the IUCN Species Survival Commission, extending the fruitful joint dialogue that has been developing between EAZA and SSC. Further evidence of this is the decision taken by Council in 2010 that the 2012-2013 annual conservation campaign will be a joint campaign on Southeast Asia with the SSC. 2010 also saw the premiere of the first EAZA film, devoted to zoos and conservation (www.youtube.com/eazavideo).

The EAZA Annual Conference in September was held in an equally beautiful location, Verona, hosted by Parco Natura Viva. Once again the weather proved wonderful allowing the delegates to explore this city after a long day spent at the conference centre in the multiple meetings. The keynote speaker was Dr Jeffrey Bonner of the St Louis Zoo,

in December 2010 office staff attended the IUCN Conservation Breeding Specialist Group convened meeting, hosted by San Diego Zoo, to examine the issues of intensively managed populations. It was a challenging but stimulating meeting and results will be disseminated in 2011.

MORE THAN 80 EAZA AND NON-EAZA DELEGATES AT THE EAZA CONSERVATION FORUM 2010 IN SWITZERLAND

MEERKAT AT PARCO NATURA VIVA; BO KJELLSON





People

This year saw a long-standing EAZA staff member, Sietske Veenman, leave the Executive Office in November. We were all sad to see Sietske go and we know that the committees to which she was liaison will miss her enthusiastic assistance. We were pleased that Anouchka Jacquier, a Swiss national who had interned at the EEO in the summer of 2010, was able to step into Sietske's shoes. As mentioned above, a donation from Fondation Segré enabled EAZA to hire a new Training Officer. Myfanwy Griffith took up the position at EAZA in early 2011 and comes from an impressive college teaching level background in the UK where she has developed and delivered a wide range of animal related training courses. In the office Danny de Man became the Manager of the Collection, Coordination and Conservation Department in December 2010 and has already made a flying start in that role.

One of the most significant actions during 2010 was the approval of a new Sanctions document. EAZA chairman, Simon Tonge, in his first full year in that position, carefully steered the Executive Committee and Council through sometimes difficult discussions. The Sanctions document is an instrument to allow the Executive and Membership and Ethics committees to better implement the codes and standards of EAZA, thereby ensuring that

EAZA represents the best of the zoo and aquarium community in Europe and the Middle East.

Looking Ahead

In 2011 we are on firm ground to build on previous work and expand into even more areas and opportunities for this, the largest professional zoo and aquarium association in the world. In 2011 we will deliver to the EU, along with partners CBSG Europe, Royal Botanical Gardens Kew and Biointelligence Services, a new draft strategy for the *ex situ* conservation of European species. We will further disseminate the message that EAZA members are "good for animals; good for people" and we will engage with even more partners.

All of this work is built on a team effort and we thank all those who volunteer their time to ensuring that the association works well, from the committees and working groups to the breeding programme coordinators, TAGs and beyond. We urge all members to find new ways to engage with EAZA in 2011 – collectively we can do much more than when working alone. On a final note I would like to personally thank the full team at the EAZA Executive Office who consistently deliver great work, done with good cheer and an enthusiastic spirit. Thanks to Ann-Katrine, Anouchka, Christina, Danny, Eoghan, Fleur, Kristin, Sander, Sietske, William – and welcome Myfanwy.

MYFANWY GRIFFITH, DANNY DE MAN AND ANOUCHKA JACOUIER

Aquarium Committee

The aim of the EAZA Aquarium Committee is to provide a central point of communication between EAZA and EUAC. It also serves to liaise between EAZA/EUAC and the World Association of Zoos and Aquaria (WAZA) and its Aquarium Committee as well as the International Aquarium Congress (IAC) and the International Aquarium Forum (IAF), the American Association of Zoos and Aquaria (AZA) and its aquarium functions (e.g. FFTAG, MFTAG, RAW) and other groups, representing the aquarium industry.

he EAZA/EUAC Aquarium
Committee met twice
in 2010, in April at the
Aquarium de la Porte Dorée in Paris
and in October during EUAC's
annual meeting at Cretaquarium
Thalassocosmos on Crete, where
a FAITAG meeting also took
place. During the EAZA Annual
Conference in September in
Verona, in addition to the

FAITAG meeting, a special Aquarium
Session was held for all participants interested in
the aquarium field. It focused on the new WAZA
Aquarium Strategy "Turning the Tide", how EAZA
members are working to implement it and which
actions should be prioritised.

EAZA also lent its support to the Global Freshwater Fish Conservation Symposium which took place at Chester Zoo, UK in November 2010 (delegates pictured below). All participants at the meeting highlighted the desperate need for conservation action for many species of freshwater





PHILIPPE JOUK CHAIR

fish around the world. The meeting provided an unprecedented opportunity for the diverse mix of specialists to combine their skills to promote conservation of freshwater fish in their habitats. Specific projects were identified for priority species in a number of regions globally, linking *in situ* and *ex situ* actions.

As in previous years, several conservation projects have been supported via the Aquarium Committee. A total amount of €12,000 was awarded by the EUAC Conservation fund for 2010/2011 to five projects, one each in Turkey, Philippines and Indonesia, along with projects focusing on coral reef conservation and methods to mitigate the effects of the amphibian chytrid fungus.

The Aquarium Committee meetings in 2011 will take place at the Océarium in Le Croisic, France and at the EUAC Annual Conference in the Deutsches Meeresmuseum und Ozeanium, Stralsund, Germany.

Conservation Committee

The Conservation Committee is responsible for overseeing and leading EAZA's conservation activities including the annual Conservation Campaigns. The various campaign working groups report to the Conservation Committee.

uring the Annual Conference in Verona in September 2010 Pierre Gay stepped down after seven years as chair of the Conservation Committee. It was decided to appoint Bryan Carroll, Director of Bristol Zoo Gardens, as the new chair. This shift in chairmanship will be proposed for approval at the EAZA Council meeting in April 2011. Pierre was the initiator of the European Conservation Forums, starting in Angers and later developing into the EAZA Conservation Forum that took place for the first time in June-July 2010 in Murten.

The EAZA Ape Campaign 2011 was launched during the conference in Verona, with the aim of making a significant and lasting contribution to the continued survival of apes and their habitats. As with the Carnivore Campaign, a dedicated campaign website was established (www.apecampaign.org), and a DVD InfoPack was circulated to all EAZA members after the conference.

At the meeting in Verona it was also decided (and later approved by Council) that the next EAZA Conservation Campaign would be a joint one with the IUCN Species Survival Commission, focusing on Southeast Asia. In 2010 IUCN-SSC launched an initiative working for the survival of large animals in Asia. The launch of a joint EAZA/SSC campaign in 2011-2012 will keep up the momentum and will bring further awareness of this initiative to the wider public, corporations, governmental bodies and others. Based on that, the previously approved Himalaya Campaign that was scheduled for the same period was postponed until 2012-13.

In February 2010 EAZA, CBSG Europe and WAZA signed a Memorandum of Understanding (MoU) regarding the future development and management of the global conservation database,







BRYAN CARROLL CHAIR ELECT PIERRE GAY FORMER CHAIR

now called the World Zoo and Aquarium Conservation Database. In March the management structure of the database was outlined, and based on the MoU an invitation was circulated to all regional zoo associations in June 2010 encouraging them to join the database and thereby participate in its future development and management.

The first EAZA Conservation Forum, hosted by the Papiliorama Foundation, took place in Murten, Switzerland. The event was attended by 80 participants from 19 different countries. The Forum was a success, and it was decided to continue with EAZA Conservation Forums every two years. At the Annual Conference in Verona it was decided that the next EAZA Conservation Forum will take place in Vienna in 2012, hosted by Tiergarten Schönbrunn.

During 2011 the Conservation Committee will develop its Action Plan further and implement steps assigned for that period, including the further development of the database, of partnerships with conservation projects and institutions in the ALPZA region (under the terms of EAZA's MoU with ALPZA), and of general EAZA guidelines for the selection of *in situ* projects to be supported.

Education and Exhibit Design Committee

The Education and Exhibit Design Committee focuses on creating links between educators at EAZA institutions, facilitating the sharing of information and experience. The committee aims to raise awareness amongst the EAZA community that education is one of the key goals of zoos and aquariums and requires the support of everyone. Increasing importance is placed on the role of conservation education, covering important topics such as biodiversity protection and sustainability.

010 was most notable for the publication of a new EAZA Conservation Education ■ Strategy. While EAZA has had education at the heart of its mission since its inception, there have been concerns that education has not yet been fully integrated into the EAZA community. The EAZA Annual Conference focuses predominantly on collection planning, leading to poor attendance from educators, which had resulted in a lack of integration. Thus the Education Committee compiled the new strategy, based on the outputs of the 2009 EAZA Zoo Educators Conference that took place in Cologne, Germany. The draft strategy that was created during a meeting at the EAZA Executive Office in December 2009 was further developed throughout 2010 until its approval by Council in Verona in September. (It is available in the Member Area of the EAZA website.)

Also at the EAZA Annual Conference in Verona, in addition to the Education Committee meeting, one of the plenary sessions was dedicated to the topic of education. Presentations focused on the role of education for *in situ* conservation in West Africa, innovative zoo design techniques, the evaluation of educational impact at zoos, and learning programmes to address social exclusion.

The Visitor Studies Working Group was active during 2010 and a meeting took place in January to prepare for a proposed visitor studies seminar. The seminar will be held in 2011 in conjunction with the EAZA Zoo Educators Conference, to be hosted by the Oceanogràfic of Valencia, Spain. In





THEO PAGEL CHAIR

a related action committee member Eric van Vliet (Amersfoort Zoo) applied for EU funding for a pan-European study on the effectiveness of zoo education.

The 20th International Zoo Educators Conference took place in September/October 2010 with its main topic being "Connecting Children to Nature". The conference was hosted by Disney's Animal Kingdom, Orlando, USA. 135 participants from 28 countries attended the meeting. The next IZE Conference, in 2012, will be hosted by Chester Zoo, UK.

In April 2010 the conference of German speaking zoo educators (VZP) was held in the Leibnitzhaus in Hannover, Germany. The meeting included excursions to the school biological centre and to Hannover Zoo to view the construction site for the new Yukon Bay exhibit. Presentations focused on cooperation between zoo education and universities, new zoo landscape exhibits and new educational concepts. The results of the conference contributed to the development of the EAZA Conservation Education Strategy.



TOP: IZE CONFERENCE EXCURSION TO SEAWORLD IN ORLANDO; MIRKO MARSEILLE

RIGHT: PARTICIPANTS AT THE VZP MEETING IN HANNOVER; LOTHAR PHILIPS

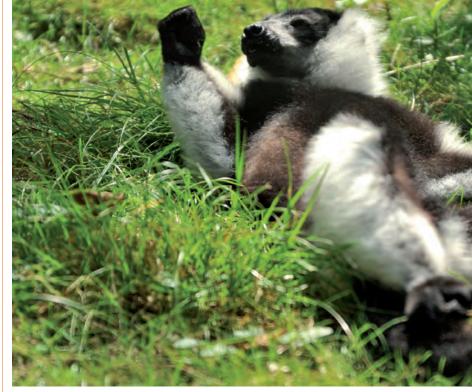
EEP Committee

The EEP Committee oversees EAZA's collection planning activities and breeding programmes, which consist of the TAGs (Taxon Advisory Groups), EEPs (European Endangered species Programmes) and ESBs (European Studbooks). As of the end of 2010 there were 41 TAGs, 178 EEPs and 178 ESBs. Two working groups report to the EEP Committee, namely the EAZA Population Management Advisory Group (EPMAG) and the European Animal Data Information Systems Committee working group (EADISC).

uring 2010 the EEP Committee met twice, at the EAZA Executive Office in Amsterdam in March and again during the EAZA Annual Conference in Verona in September.

At the March meeting two workshops were held, starting with a workshop about Regional Collection Planning. The current status was reviewed and, based on that, it was decided how to continue with and improve the current concept. Then, as the EEP Committee had to finalise its input for the new Code of Ethics, the second workshop was about ethics, following up on a similar workshop the year before. The outstanding issues were discussed and the draft text was approved and later forwarded to the Membership and Ethics Committee.

These workshops were both within the framework of the EEP Committee Action Plan 2009-2012 (approved in September 2009). The action plan also addresses in more detail one of EAZA's overall strategic aims for the same period, namely the qualitative and quantitative development of *ex situ* programmes. The key objectives can be summarised as: gaining increased commitment from the EAZA membership to the EEP concept; improving the effectiveness of the breeding programmes and optimising their structure; and increasing the number of programmes for aquatic species. Progress was made with various actions, but



WHITE-BELTED RUFFED LEMUR; DELPHINE ROULLET

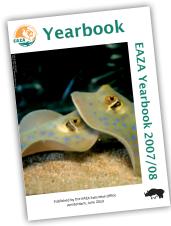


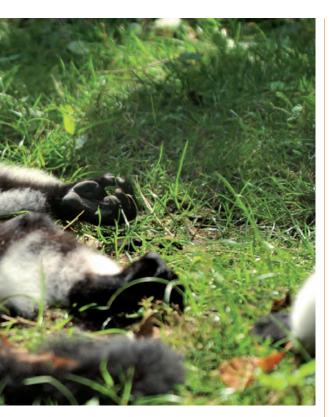
BENGT HOLST CHAIR

more work will need to be done. Noteworthy is the approval of five new fish programmes in 2010. The complete action plan and updates with more details are available on the EEP Committee workspace on the EAZA website.

The EEP Committee was happy to launch the first online EAZA Yearbook in June 2010, available publically on the EAZA website. The EAZA Yearbook contains a detailed overview

of the status of each breeding programme during 2007-2008. This is the first time the Yearbook has been produced and published using webbased tools from start to finish. With this approach we avoided





the need to install extra software on the PCs of hundreds of coordinators and saved printing some 850,000 pages!

The evaluation of the various EEPs continued in 2010. Another task conducted by the EEP Committee was a complete review of the officially approved non-EAZA EEP participants. Based on the various needs of the programmes it was decided whether or not to continue with these participants and if so whether or not they should pay the symbolic EEP fee.

The EEP Committee provided its input to the Sanctions document developed by the Membership and Ethics Committee and, once it had been approved by Council, started dealing with complaints accordingly. Furthermore the EEP Committee worked closely together with the Membership and Ethics Committee on specific complaints regarding the performance of EAZA members.

The EEP Committee is involved in ongoing discussions by the WAZA Committee for Population Management (CPM) on the framework and structure of global cooperation and the so-called Global Species Management Plans (GSMP).

The EEP Committee also oversaw the running of the Breeding Programme Management Courses (BPMC) under the auspices of the EAZA Academy. During 2010 four basic courses, with 32 participants, took place. An advanced course was prepared for early 2011, to be hosted by Edinburgh Zoo.

The EPMAG working group was very active during 2010, supporting the breeding programmes with essential work on evaluation, rapid assessments (Parrot TAG, Old World Monkey TAG), population sustainability analyses, and masterplanning advice and workshops at the EAZA Annual Conference.

The EADISC working group was largely dormant during 2010, with only the co-chairs active in representing European interests in the on-going development of the ZIMS platform by ISIS.

START OF TRANSPORT OF THE ZEBRA SHARK FROM ARNHEM TO HAMBURG, MAX JANSE, ARNHEM BURGER'S ZOO



Legislation Committee

The Legislation Committee is responsible for interpreting and advising on EU regulations, including the EU Zoo Directive, as well as CITES and CBD issues. Additionally the committee provides support for EAZA's lobbying activities at EU level.

closed meeting of the Legislation
Committee was held during the EAZA
Annual Conference in Verona in
September 2010. It was the first meeting for the
newly approved chairman, Thomas Kauffels. For
the first time he invited the representatives of the
national federations to the meeting with a view
to establishing the Legislation Committee as a
platform where they can raise issues related to
problems with legislation on an EU level.

Topics addressed at the meeting included the EU Zoo Directive (1999/22/EG), the EU Wildlife Trade regulation (338/97), the EU Animal Byproducts regulation (1069/2009), and EU regulation concerning the identification of sheep and goats (21/2004).

In addition to the closed meeting a combined open meeting with the Veterinary Committee took place for the first time in Verona. The meeting was of informal character to make EAZA members aware of the importance of the different issues raised in these two committees. Delegates were made aware of the importance of keeping track of the relevant legislative initiatives and were asked to actively contribute to the shaping of such initiatives such that we have a secure framework for our conservation activities.

As indicated above, the Legislation Committee worked closely together with the Veterinary Committee again during 2010. The collaboration between the Legislation Committee and the Transport Working Group also went smoothly, as Thomas Kauffels is the chairman for both. The most prominent topic concerning this collaboration was the preparation of the EAZA Guidelines for Animal Transport, which were presented at the Annual Conference.

The Legislation Committee was involved with





THOMAS KAUFFELS CHAIR

and/or commented on the following statements and documents: EAZA Guidelines for Animal Transport; EU stakeholder consultation on animal transport; EAZA euthanasia statement; EU Animal Health Law consultation questionnaire; EU Animal By-products regulation; EAZA position statement on the developing EU strategy for Invasive Alien Species; and the EAZA Lobbying Strategy 2009-2012.

With regard to the aforementioned Lobbying Strategy, the Legislation Committee supported the EAZA Executive Office in its engagement of public affairs consultancy Grayling. The committee chair was fully briefed on the initial actions and will join future meetings with Grayling in Brussels and elsewhere. This engagement will help to boost EAZA's profile at EU level, including monitoring of relevant upcoming legislation, the development of relationships with key contacts, the dissemination of important messages, and improved understanding of EU mechanisms.

Membership & Ethics Committee

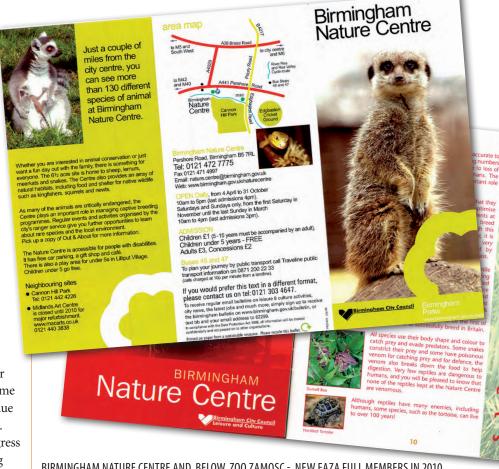
The Membership & Ethics Committee handles all aspects of membership of EAZA, reviewing and processing new applicants and monitoring temporary members. The Committee also handles complaints received about EAZA members and formulates recommendations to Council on relevant topics.

esides screening new potential members and tracking the progress of temporary members, the Membership and Ethics Committee worked intensively towards a new accreditation scheme for EAZA members. The image of zoos in Europe is an important value to generate EU funds and the committee feels strongly that serious consideration should be given to the introduction of cyclical accreditation for all EAZA members. An Accreditation Task Force worked during 2010 on developing proposals for a comprehensive EAZA Accreditation Programme and the Membership and Ethics Committee is due to forward a proposal to Council in spring 2011.

Based on several screening missions and progress reports the Committee formulated the following membership recommendations that were approved

- two institutions were welcomed to the EAZA community as full members;
- six institutions were upgraded from Temporary to Full Membership;
- two institutions received an extension of their Temporary Membership;
- one institution was denied Membership; and
- nine Corporate Members were approved. During 2010 the Committee received several complaints relating to EAZA institutions. The issues concerned ranged from animal welfare issues to ethical issues (violations of EAZA's Code of Ethics) within and between EAZA institutions. All complaints were investigated according to the Committee's agreed complaints procedure.

In order to be reliable and comprehensive as a community, the Memberships and Ethics



BIRMINGHAM NATURE CENTRE AND, BELOW, ZOO ZAMOSC - NEW EAZA FULL MEMBERS IN 2010



ALEX RUBEL CHAIR

Committee developed a set of sanctions which allows measures to be taken against zoos that violate rules. The Sanctions document was adopted by Council in Spring 2010. Applying the new document the Council decided to impose an exclusion period of 2 years on Zoo Dvur Kralove, following repeated non-adherence to EAZA codes of practice regarding participation in managed breeding programmes. Dvur Kralove decided to terminate its membership of EAZA as of the end of June 2010.

The Membership and Ethics Committee continued to urge all members to join ISIS as soon as possible. As soon as ZIMS is fully operational EAZA will enforce ISIS membership.



Research Committee

The Research Committee provides a forum for discussion and cooperation on the important mission of zoos and aquariums to carry out research. Successful scientific research and training underpins EAZA member activities in wildlife conservation, education, animal welfare, ecotourism and other areas. The EAZA Nutrition Group reports to the Research Committee.

he Research Committee met for its 2010 midyear meeting in Antwerp Zoo in February and again at the EAZA Annual Conference in Verona in September. Much of the work of the Research Committee during 2010 was aimed at promoting the use and implementation of the EAZA Research Strategy by EAZA members. This was partly achieved by encouraging EAZA members to translate the Research Strategy in different languages. In addition to the previously available translations in German, Russian, Spanish and Swedish, other translations (e.g. Czech, Portuguese and possibly Chinese) are now under way.

To further encourage and support zoo based research, the committee published its 12th Research Newsletter and several other publications highlighting the importance of zoo research. As a result of previous committee meetings, where the need for increased zoo-based research on amphibian conservation was stressed, the first edition of the Amphibian Conservation Research Guide (ACRG) was developed and published in collaboration with the Amphibian Ark. This document aims to stimulate research supporting amphibian conservation breeding programmes and is freely available for download from the EAZA website.

In 2010, further encouragement was given to EAZA TAGs to set research priorities for their specific taxa. So far this has resulted in the initiation of research subgroups within different







ALASTAIR MACDONALD ZJEF PEREBOOM CO-CHAIRS

TAGs, tasked with translating the research priorities into working projects and acting as contacts for external researchers wanting to work with the species.

A key action for the Research Committee in 2010 was to further stimulate the dissemination of research findings by EAZA members, and to explore new opportunities for increasing the publication of zoo research. The committee developed a detailed proposal for a peer-reviewed European Zoo Research Journal and started investigating potential collaborations with scientific publishers. This prospective EAZA Research Journal will be developed further in 2011.

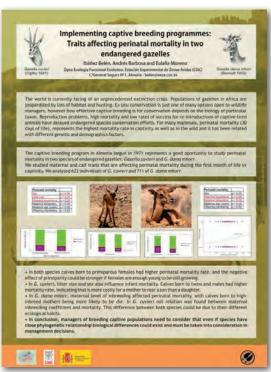
The Research Committee continued to (co-) organise and promote attendance for research conferences and symposiums of relevance to zoos, e.g. the Zoo Research Conference organised by the BIAZA Research Group at Chester Zoo in July.



The EAZA Nutrition Group, which reports to the Research Committee, organised the 6th European Zoo Nutrition Conference which took place in January 2010 in Barcelona. At the EAZA Annual Conference, the Research Committee prepared a plenary session with presentations demonstrating the many good reasons for zoos and aquariums to engage in research activities, and to show that research is of great importance for zoos.

The EAZA Nutrition Group met during the Annual Conference in Verona in September. The group continued to facilitate the provision of nutrition advice to zoo-based conservation breeding programmes and developing guidelines and protocols for general use. In addition, the 4th Volume of Zoo Animal Nutrition was published.

The committee continues to review its membership to ensure inclusion of a broad taxonomic representation and a geographical spread across the EAZA region.



FROM FAR LEFT, CLOCKWISE: NAME TAGS AT THE EUROPEAN ZOO NUTRITION CONFERENCE

GAZELLE RESEARCH POSTER; EULALIA MORENO

NOCTURNAL FEEDING; D'ARCY NORMAN



Technical Assistance Committee

The Technical Assistance Committee provides assistance to institutions in Central and Eastern Europe that have been accepted into EAZA's Candidate for Membership programme. The Committee focuses on their standards of animal welfare and zoo management, encouraging the sharing of knowledge between zoos and providing practical support and advice for improvements.

he Technical Assistance Committee met twice in 2010: in March in the EAZA Executive Office in Amsterdam and in September during the EAZA Annual Conference in Verona. The meeting in Amsterdam included a workshop aiming to determine priorities and activities for the coming two years.

As it is clear that the committee focuses on zoos in Central and Eastern Europe, it is looking for ways to inform zoos in that region that they can apply for support. A plan of action to promote this is in development. At the same time it became evident that the committee is facing limitations both in terms of manpower and means, so priorities have to be set. Therefore the Technical Assistance Committee will focus in the first place on zoos that already have candidate for membership (CFM) status. Next to that we will support regional initiatives for workshops, where possible.

During the meeting in Verona, all CFMs were evaluated. A flow-chart has been developed as a tool to guide CFMs towards full membership. This flow-chart makes the whole process more transparent. Miranda Stevenson, representing BIAZA in her role as mentor to the Romanian national zoo federation, attended a workshop sponsored by TAIEX, the EU's Technical Assistance and Information Exchange. The Technical Assistance Committee is assessing the potential for obtaining support under the TAIEX programme.

Apart from the closed meeting of the committee in Verona, an open meeting was also organised where CFM institutions gave presentations about the progress in their zoos. In general these





WIM VERBERKMOES CHAIR

presentations were of good quality and they illustrated clearly how many CFMs are working hard to become a member of EAZA.

In 2010 we had ten CFM zoos, namely Osijek Zoo, Kaliningrad Zoo, Zamosc Zoo, Sarajevo Zoo, Gyor Zoo, Bursa Zoo, Skopje Zoo, Kharkov Zoo, Tiblisi Zoo and Sofia Zoo. Most of these zoos were visited by their mentors during 2010.

Zamosc Zoo became a full member of EAZA in September in Verona, while Tiblisi Zoo was accepted as a CFM during this meeting. Bursa Zoo is ready to be screened for full membership, with the screening due to take place in spring 2011. No CFM has yet been appointed in Romania, but the Romanian Federation will be supported by the Technical Assistance Committee while being a Temporary Associate Member of EAZA. The committee will continue to stimulate the development of national zoo federations in the Central and Eastern European region.

Veterinary Committee

The Veterinary Committee facilitates close cooperation between EAZA and the European Association of Zoo and Wildlife Veterinarians (EAZWV) and ensures veterinary input in relevant discussions. The Transport Working Group reports to the Veterinary Committee.

he Veterinary Committee met twice during 2010, at the EAZWV conference in Madrid in May and at the EAZA Annual Conference in September in Verona. The Committee was quite active throughout the year through other smaller meetings and correspondence, cooperating in particular with the Legislation Committee, the Transport Working Group and the EAZA Executive Office (EEO). The Committee continues the facilitation of veterinary advice to EAZA's Taxon Advisory Groups (TAGs).

Danny de Man, manager for Collection Coordination and Conservation at the EAZA Executive Office, continued to attend the EU Animal Health Advisory Committee meetings in Brussels reporting back to the Veterinary Committee. Active lobbying continued regarding the development of the EU Animal Health Law (and in particular the Balai Directive 92/65/EC that will fall under this law in the future) as well as the EU Animal Welfare Strategy and importation of wild species from third world countries through various stakeholder consultations. The chair discussed, with the responsible authority from DG SANCO, the draft document on animal imports from outside the EU into Balai approved institutions, coming from institutions with similar veterinary conditions to Balai outside the EU. In the future this would allow imports of hoof stock from outside the EU. The Balai approval of institutions outside the EU is the main hurdle to be jumped in the future.

EAZA provided financial support for the production in February of the fourth edition of the Transmissible Diseases Handbook, compiled by the Infectious Diseases Working Group in conjunction with the EAZWV. The Handbook was subsequently distributed to all EAZA and EAZWV members and made available on the EAZA website.

The Veterinary Committee was approached by





JACQUES KAANDORP

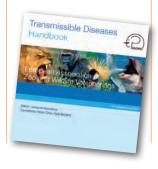
the European Commission DG SANCO for the tender under the "Better Training for Safer Food" programme in order to explain why zoos exist, how animal transports are carried out, to provide basic details about potential transmissible diseases, to provide a copy of the Transmissible Disease Handbook and to inform about vaccinations and the status of animals in general. The implementation of the Balai Directive is the main scope of this tender. The chairman presented a number of lectures for European authorities of the different EU Member States, November 2010. In March 2011 the same lectures will be given for other official veterinarians from the various EU Member States.

The chair was also involved in a Technical Assistance tender (TAIEX) on behalf of the European Commission to give a lecture in Beirut, Lebanon on the issue of zoo animal welfare.

A review of the list of veterinary advisors to TAGs, carried out by Arne Lawrenze from Wuppertal Zoo, is in progress. At the EAZWV meeting in Madrid Arne indicated his willingness to take the position of Co-chair of the Veterinary Committee.

The draft EAZA Euthanasia Statement was distributed to the Veterinary Committee for comment, as euthanasia has a major veterinary impact. The document is to be finalised in early 2011.

The Transport Working Group, which reports to the Veterinary Committee, also met during the EAZA Annual Conference in Verona in September. Besides on-going liaisons with key organisations such as AATA, IATA and CITES, the TWG chair was also available to assist members where any difficulties relating to animal transports arose.



Treasurer's Report

his report covers a period of 12 months from July 1 2009 to June 30 2010 (2009/010 financial year). Total income for the year was €713.289, exclusive of interest, very similar to the €716.416 income in the financial year 2008/2009. However, the figure of €713.289 does not include strategic donations from the membership to the EAZA Development Fund which amounted to € 53.567 in the 2009/10 year (note that this is a restricted fund and is not to be used for normal expenses, but for implementation of the EAZA Strategy 2009-2012). Neither does this income include reimbursements from ISIS for staff costs and interest. When these are included (but still exclusive of additional donations) actual income was €765.394, representing a 4% increase over budgeted income.

Over the 2009/10 financial year the Development Fund income was put to good use to commission a Socio-Economic Impact Assessment for the EAZA members within the EU. This will be further reported on in the 2011 Annual Report and in communications throughout 2011 by EAZA.

As in the previous year (2008/09) a policy of prudent, tightly controlled spending was instigated to guarantee that EAZA remained in surplus over the year and that such a surplus could be used toward re-building a healthy six month reserve to ensure the financial stability of the organisation.

Budgeted expenses (exclusive of campaign administration which has been removed from future budgets) were set at ϵ 719.000. However, a number of cost savings and 'under spends' were made over the 2009/10 financial year resulting in expenses of ϵ 591.178 in comparison to ϵ 691.524 in 2008/09. Notable reductions in expenses against budget were found in office and mailing costs, travel, communications, and committee costs. As a result a surplus of ϵ 125.621 was generated.

Working capital increased from €161.622 on June 20 2009 to €300.610, putting EAZA in a healthy financial situation. This working capital





FRANK RIETKERK TREASURER

ensures that EAZA can operate efficiently; paying all staff costs and providing all membership services, for a minimum of six months.

We gratefully acknowledge the work of Klomp Advies in the compilation of the quarterly and annual accounts of EAZA.

I have no hesitation in commending these accounts to EAZA members.



Financial Report

PROFIT AND LOSS ACCOUNT

| | 20 | 09/20 | 10 | 20 | 08/200 | 9 |
|------------------------------------|---------|-------|------|---------|--------|------|
| | € | | % | € | | % |
| Net turnover | 713,289 | | 100 | 716,416 | | 100 |
| Gross margin on turnover | 713,289 | | 100 | 716,416 | | 100 |
| | | | | | | |
| Expenses | | | | | | |
| | | | | | | |
| Wages and salaries | 305,563 | | 42.7 | 298,398 | | 41.5 |
| Social security services | 42,050 | | 5.9 | 41,833 | | 5.8 |
| Pension expenses | 10,091 | | 1.4 | 10,924 | | 1.5 |
| Consultancy | 47,800 | | 6.7 | - | | - |
| Other personeel expenses | -14,846 | | -2.1 | -17,427 | | -2.4 |
| Depreciation tangible fixed assets | 17,600 | | 2.5 | 17,156 | | 2.4 |
| Accommodation expenses | 34,563 | | 4.9 | 63,067 | | 8.8 |
| Operating expenses | 4,848 | | 0.7 | 3,952 | | 0.6 |
| Office expenses | 53,925 | | 7.6 | 89,178 | | 12.5 |
| Communication and | | | | | | |
| representation expenses | 66,813 | | 9.4 | 104,481 | | 14.6 |
| General expenses | 22,771 | | 3.2 | 79,962 | | 11.2 |
| | 591,178 | | 82.9 | 691,524 | | 96.5 |
| Operating result | 122,111 | | 17.1 | 24,892 | | 3.5 |
| | | | | | | |
| Financial income and expenses | 10,872 | | 1.5 | 16,930 | | 2.4 |
| | | | | | | |
| Miscellaneous costs previous | | | | | | |
| bookyear | -7,362 | | -1 | - | | - |
| | | | | | | |
| Result from ordinary activities | 125,621 | | 17.6 | 41,822 | | 5.9 |

Financial Report

FINANCIAL POSITION

A summary of the consolidated balance sheet as of 30 June 2010 in comparison with prior year is as follows:

| | 30-06-2010 € | 30-06-2009 € |
|--------------------------------------|-----------------|-----------------|
| Long term funds: | · · | Č |
| Capital | 287,444 | 161,823 |
| Liabilities | 42,459 | 42,459 |
| | 329,903 | 204,282 |
| Long term investments: | | |
| Tangible fixed assets | 29,293 | 42,660 |
| Working capital | 300,610 | 161,622 |
| This amount is specified as follows: | | |
| Trade and other receivables | 516,798 | 479,623 |
| Cash and cash equivalents | 1,209,374 | 910,789 |
| | 1,726,172 | 1,390,412 |
| Current liabilities | 1,425,562 | 1,228,790 |
| Working capital | 300,610 | 161,622 |

A copy of the complete EAZA accounts for 2009/2010 is available to EAZA Members, from the EAZA Executive Office, on request.

Governance and Organisational Structure

EAZA FULL MEMBERS

(Please see the list of EAZA Full Members on page 25)

Executive Committee

Chairman

Simon Tonge Vice-chairman

Lars Lunding Andersen
Secretary

Miklos Persanyi **Treasurer**

Frank Rietkerk

and all Standing Committee chairs

EAZA COUNCIL

(Please see the list of Council Members on page 23)

STANDING COMMITTEES

EEP

Bengt Holst

Membership & Ethics

Alex Rübel

Legislation

Thomas Kauffels

Aquarium

Philippe Jouk

SPECIALIST COMMITTEES

Conservation

Bryan Carroll (chair elect)

Education & Exhibit Design

Theo Pagel

Research

Alastair Macdonald and Zjef Pereboom

Technical Assistance

Wim Verberkmoes

Veterinary

Jacques Kaandorp



Chairman:Simon Tonge
(Paignton Zoo)



Secretary: Miklos Persanyi (Budapest Zoo)



Vice-chairman: Lars Lunding Andersen (Copenhagen Zoo)



Treasurer: Frank Rietkerk (Apenheul Primate Park)

EAZA Council

| | _ | • |
|-------------|-----|------|
| EAZA | COL | ncii |
| | COU | |

Germany

Austria Michael Martys, Innsbruck
Belgium Linda van Elsacker, Antwerp Zoo/

Planckendael Animal Park

Croatia Davorka Malkovic, Zagreb Zoo

Czech Republic Vladislav Jirousek, Jihlava/Fed-UCSZ

Miroslav Bobek, Prague Zoo

Denmark Lars Lunding Andersen, Copenhagen Zoo

Estonia Mati Kaal, Tallinn Zoo Finland Jukka Salo, Helsinki Zoo

France Françoise Delord, ZooParc de Beauval/

AFdPZ

Pierre Gay, Zoo de Doué

Michel Hignette, Aquarium de la Porte

Dorée, Paris/UCA

Thierry Jardin, CERZA Lisieux Achim Winkler, Zoo Duisburg

Andreas Knieriem, Hellabrunn Zoo

Achim Johann, Rheine Zoo

Thomas Kauffels, Opel Zoo Ulrich Schürer, Wuppertal Zoo

Greece Jean-Jacques Lesueur, Attica Zoo Hungary Miklos Persanyi, Budapest Zoo Israel Shai Doron, Jerusalem Zoo Ireland Leo Oosterweghel, Dublin Zoo

Italy Cesare Avesani Zaborra,

Parco Natura Viva

Latvia Rolands Greizins, Riga Zoo
Lithuania Vaclovas Dumcius, Kaunas Zoo
Luxembourg Guy Willems, Parc Merveilleux
Netherlands John de Hoon, Vogelpark Avifauna

Frank Rietkerk, Apenheul

Norway A Kees Oscar Ekeli, Akvariet I Bergen Poland Aleksander Niwelinski, Plock Zoo

Portugal Arlete Sogorb, Lisbon Zoo
Russia Vladimir Spitsin, Moscow Zoo

Slovakia Miloslava Savelova, Bratislava Zoo Slovenia Zdenka Ban Fischinger, Ljubljana Zoo

Jose Maria Aguilar, Jerez Zoo

David Waugh, Loro Parque Fundacion

Sweden Bo Kjellson, Boras Zoo

Mats Höggren, Kolmarden Zoo

Switzerland Alex Rübel, Zurich Zoo
Turkey Arif Sankur, Faruk Yalcin Zoo
Ukraine Vladimir Topchy, Nikolaev Zoo

United Arab

Spain

Emirates Paul Vercammen, Arabia's Wildlife Centre

United Kingdom Bryan Carroll, Bristol Zoo Mark Pilgrim, Chester Zoo

Ken Sims, Thrigby Hall Wildlife Gardens

Simon Tonge, South West Environmental Parks/BIAZA

Mark Challis, Belfast Zoo

Co-opted

Bengt Holst Copenhagen Zoo (chair EEP Committee)

Philippe Jouk Antwerp Zoo (chair Aquarium

Committee)

Observers

Theo Pagel Cologne Zoo (chair Education

Committee)

Jacques Kaandorp Safaripark Beekse Bergen (chair Vet.

Committee)

Alastair Macdonald University of Edinburgh (chair Research

Committee)

Wim Verberkmoes (chair Technical Assistance Committee)

EAZA Executive Office



Executive Director Lesley Dickie



Manager – Communications and Membership Eoghan O'Sullivan



Assistant Manager -Collection Coordination and Conservation William van Lint



Executive Coordinator Collection Coordination and
Conservation/Communications
and Membership
Christina Henke



EAZA Training Officer Myfanwy Griffith



EPMAG / Population Management Kristin Leus



Manager – Collection Coordination and ConservationDanny De Man



Office Manager Fleur Kist



Executive Coordinator
- Communications and
Membership
Anouchka Jacquier



Conservation Database/ YearbookAnn-Katrine Garn



ISIS European Liaison/ Technical SupportSander Cozijn



EAZA Members

| Country | Member Name | EAZA Shortname | Membership Category |
|----------------|---|-----------------|------------------------|
| Austria | Tierwelt Herberstein | HERBERSTEIN | Full |
| Austria | Alpenzoo Innsbruck | INNSBRUCK | Full |
| Austria | Zoo Schmiding | KRENGLBACH | Full |
| Austria | Zoo Salzburg | SALZBURG-ZOO | Full |
| Austria | Haus des Meeres - Aqua Terra Zoo | WIEN-AQUA | Full |
| Austria | Tiergarten Schonbrunn | WIEN-ZOO | Full |
| Belgium | Zoo Antwerpen | ANTWERPEN | Full |
| Belgium | Parc Paradisio | CAMBRON-CASTEAU | Full |
| Belgium | Monde Sauvage Safari | DEIGNE | Full |
| Belgium | Reserve d'Animaux Sauvages | HAN-SUR-LESSE | Full |
| Belgium | Belpark nv - Site Bellewaerde Park | IEPER | Full |
| Belgium | Aquarium de l'Universite de Liege | LIEGE | Full |
| Belgium | Planckendael | MECHELEN | Full |
| Belgium | Musee d'Histoire Naturelle et Vivarium de Tournai | TOURNAI | Full |
| Belgium | Cracid Breeding and Conservation Center | ZUTENDAAL | Associate |
| Colombia | ALPZA - Asociación Latinoamericana de Parques | EED ALDZA | A |
| | Zoológicos y Acuarios | FED-ALPZA | Associate |
| Croatia | Zooloski vrt Zagreb | ZAGREB | Full |
| Czech Republic | Zoologicka zahrada mesta Brno | BRNO | Full |
| Czech Republic | Podkrusnohorsky Zoopark Chomutov | CHOMUTOV | Full |
| Czech Republic | Zoologicka zahrada Decin - Pastyrska stena | DECIN | Full |
| Czech Republic | Union of Czech and Slovak Zoological Gardens | FED-UCSZ | Associate |
| Czech Republic | Zoologicka zahrada Ohrada | HLUBOKA-VLTAVOU | Full |
| Czech Republic | Zoologicka zahrada Jihlava | JIHLAVA | Full |
| Czech Republic | Zoologicka zahrada Liberec | LIBEREC | Full |
| Czech Republic | Zoologicka zahrada Olomouc | OLOMOUC | Full |
| Czech Republic | Zoologicka zahrada Ostrava | OSTRAVA | Full |
| Czech Republic | Zoologicka a botanicka zahrada Plzen | PLZEN | Full |
| Czech Republic | Zoologicka zahrada Praha | PRAHA | Full |
| Czech Republic | Zoologicka zahrada Usti nad Labem | USTI-NAD-LABEM | Full |
| Czech Republic | ZOO a zamek Zlin-Lesna, p.o. | ZLIN | Full |
| Denmark | Aalborg Zoo | AALBORG | Full |
| Denmark | Knuthenborg Park & Safari | BANDHOLM | Full |
| Denmark | Ree Park - Ebeltoft Safari | EBELTOFT | Full |
| Denmark | Danish Association of Zoos and Aquaria - DAZA | FED-DAZA | Associate |
| Denmark | Givskud Zoo | GIVSKUD | Full |
| Denmark | Danmarks Akvarium | KOBENHAVN-AQUA | Full |
| Denmark | Copenhagen Zoo | KOBENHAVN-ZOO | Full |
| Denmark | Jesperhus Jungle Zoo | NYKOBING-MORS | Full |
| Denmark | Odense Zoo | ODENSE | Full |
| Denmark | Randers Regnskov, Tropical Zoo | RANDERS | Full |
| Estonia | | | |
| | Tallinna Loomaaed | TALLINN | Full |

| Finland | Helsinki Zoo | HELSINKI | Full |
|---------|--|-----------------|-----------|
| Finland | Ranua Wildlife Park | RANUA | Full |
| France | Parc Zoologique d'Amiens | AMIENS | Full |
| France | Parc Zoologique d'Amneville | AMNEVILLE | Full |
| France | Marineland Antibes | ANTIBES | Full |
| France | Zoo d'Asson | ASSON | Temporary |
| France | Zooparc de Beauval | BEAUVAL | Full |
| France | Parc Zoologique du Museum de Besancon | BESANCON | Full |
| France | Espace Zoologique de la Boissiere du Dore | BOISSIERE-DORE | Full |
| France | Nausicaa Centre National de la Mer | BOULOGNE-MER | Full |
| France | Oceanopolis - Aquarium de Brest | BREST | Full |
| France | Reserve Zoologique de Calviac | CALVIAC | Temporary |
| France | Parc Zoologique de Champrepus | CHAMPREPUS | Full |
| France | Parc Zoologique de Cleres - Jean Delacour | CLERES | Full |
| France | Le Pal | DOMPIERRE | Full |
| France | Parc Zoologique Doue-la-Fontaine | DOUE-FONTAINE | Full |
| France | Association Française des Parcs Zoologiques - AFdPZ | FED-AFDPZ | Associate |
| France | Syndicat National des Directeurs de Parcs | | |
| | Zoologiques - SNDPZ | FED-SNDPZ | Associate |
| France | Union des Conservateurs d'Aquarium - UCA | FED-UCA | Associate |
| France | Parc Zoologique Fort-Mardyck Dunkerque Grand Littoral | FORT MARDYCK | Temporary |
| France | Parc Zoologique de la Cabosse | JURQUES | Full |
| France | Zoo de la Fleche | LA-FLECHE | Full |
| France | Fauconnerie du Puy du Fou | LES-EPESSES | Full |
| France | Zoo de la Palmyre | LES-MATHES | Full |
| France | Parc Zoologique de Lille | LILLE | Full |
| France | Centre d'Etudes et de Recherche Zoologiques Augeron - CERZA | LISIEUX | Full |
| France | Jardin Zoologique de la Ville de Lyon | LYON | Full |
| France | Parc de Lunaret | MONTPELLIER | Full |
| France | Parc Zoologique et Botanique de Mulhouse | MULHOUSE | Full |
| France | Parc Zoologique du Chateau de Branfere | MUZILLAC | Full |
| France | Le Parc des Felins | NESLES | Full |
| France | Espace Animalier de la Haute-Touche | OBTERRE | Full |
| France | Conservation des Especes et des Populations | | |
| | Animales - CEPA | ORG-CEPA | Associate |
| France | Aquarium de la Porte Doree | PARIS-AQUA | Full |
| France | Menagerie du Jardin des Plantes | PARIS-JARDIN | Full |
| France | Parc Zoologique de Paris | PARIS-ZOO | Full |
| France | Safari de Peaugres | PEAUGRES | Full |
| France | Parc Zoologique de la Barben | PELISSANE | Full |
| France | African Safari | PLAISANCE-TOUCH | Full |
| France | La Bourbansais Zoo | PLEUGUENEUC | Full |
| France | Parc Zoologique de Pont-Scorff | PONT-SCORFF | Full |
| France | Le Rocher des Aigles | ROCAMADOUR | Full |
| France | La Vallee des Singes | ROMAGNE | Full |
| France | Touroparc | ROMANECHE | Full |
| France | Parc Zoologique des Sables d'Olonne | SABLES-OLONNE | Full |
| France | Reserve Africaine de Sigean | SIGEAN | Full |
| | | | |

| France | Grand Aquarium Saint-Malo | ST-MALO | Full |
|---------|---|-----------------|-----------|
| France | Espace Zoologique de Saint-Martin-la-Plaine | ST-MARTIN-PLAIN | Full |
| France | Parc Zoologique de Thoiry | THOIRY | Full |
| France | Parc Zoologique de Tregomeur | TREGOMEUR | Full |
| France | Parc Ornithologique de Villars les Dombes | VILLARS-DOMBES | Full |
| Germany | Aachener Tierpark | AACHEN | Full |
| Germany | Zoologischer Garten Augsburg | AUGSBURG | Full |
| Germany | Tierpark Berlin-Friedrichsfelde | BERLIN-TIERPARK | Full |
| Germany | Zoologischer Garten und Aquarium Berlin | BERLIN-ZOO | Full |
| Germany | Tierpark Bochum | BOCHUM | Full |
| Germany | Zoo am Meer Bremerhaven | BREMERHAVEN | Full |
| Germany | Tierpark Chemnitz | CHEMNITZ | Full |
| Germany | Vivarium Darmstadt | DARMSTADT | Full |
| Germany | Zoo Dortmund | DORTMUND | Full |
| Germany | Zoologischer Garten Dresden | DRESDEN | Full |
| Germany | Zoo Duisburg | DUISBURG | Full |
| Germany | Aquazoo Dusseldorf | DUSSELDORF | Full |
| Germany | Zoologischer Garten Eberswalde | EBERSWALDE | Full |
| Germany | Thuringer Zoopark Erfurt | ERFURT | Full |
| Germany | Zoo Frankfurt | FRANKFURT | Full |
| Germany | Zoom Erlebniswelt Gelsenkirchen | GELSENKIRCHEN | Full |
| Germany | Naturschutz - Tierpark Gorlitz | GORLITZ | Full |
| Germany | Zoologischer Garten Halle | HALLE | Full |
| Germany | Tierpark Hagenbeck | HAMBURG | Full |
| Germany | Zoo Hannover | HANNOVER | Full |
| Germany | Tiergarten Heidelberg | HEIDELBERG | Full |
| Germany | Zoo Hoyerswerda | HOYERSWERDA | Full |
| Germany | Zoologischer Garten Karlsruhe | KARLSRUHE | Full |
| Germany | Zoologischer Garten Koln | KOLN | Full |
| Germany | Zoo Krefeld | KREFELD | Full |
| Germany | Opel Zoo | KRONBERG | Full |
| Germany | Zoo Landau | LANDAU | Full |
| Germany | Zoologischer Garten Leipzig | LEIPZIG | Full |
| Germany | Zoologischer Garten Magdeburg | MAGDEBURG | Full |
| Germany | Vogelpark Marlow | MARLOW | Full |
| Germany | Munchener Tierpark Hellabrunn | MUNCHEN | Full |
| Germany | Westfalischer Zoologischer Garten Munster | MUNSTER | Full |
| Germany | Tierpark Neumunster | NEUMUNSTER | Full |
| Germany | Neunkircher Zoologischer Garten | NEUNKIRCHEN | Full |
| Germany | Zoo Neuwied | NEUWIED | Full |
| Germany | Tierpark Nordhorn | NORDHORN | Full |
| Germany | Tiergarten der Stadt Nurnberg | NURNBERG | Full |
| Germany | Stiftung Artenschutz | ORG-ARTENSCHUTZ | Associate |
| Germany | Berufsverband der Zootierpfleger - BdZ | ORG-BDZ | Associate |
| Germany | Leibniz Institute for Zoo and Wildlife Research – IZW | ORG-IZW | Associate |
| Germany | Verband Deutschsprachiger Zoopadagogen e.V VZP | ORG-VZP | Associate |
| Germany | Zoo Osnabruck | OSNABRUCK | Full |
| Germany | NaturZoo Rheine | RHEINE | Full |
| | | | |



| Germany | Zoologischer Garten Rostock | ROSTOCK | Full |
|------------------|--|----------------|-----------|
| Germany | Zoologischer Garten Saarbrucken | SAARBRUCKEN | Full |
| Germany | Zoologischer Garten Schwerin | SCHWERIN | Full |
| Germany | Tiergarten der Stadt Straubing | STRAUBING | Full |
| Germany | Wilhelma, Zoologisch-botanischer Garten Stuttgart | STUTTGART | Full |
| Germany | Tierpark Ueckermunde | UECKERMUNDE | Full |
| Germany | Weltvogelpark Walsrode | WALSRODE | Full |
| Germany | Zoo Wuppertal | WUPPERTAL | Full |
| Greece | Attica Zoological Park | ATHINAI | Full |
| Hungary | Budapest Fovaros Allat-Es Novenykertje | BUDAPEST | Full |
| Hungary | Nagyerdei Kulturpark Allatkertje | DEBRECEN | Full |
| Hungary | Jaszbereny Zoo | JASZBERENY | Full |
| Hungary | Nyíregyházi Állatpark Nonprofit Kft. (Sosto Zoo) | NYIREGYHAZA | Full |
| Hungary | Szeged Zoo | SZEGED | Full |
| Hungary | Kittenberger Kalman Noveny-Es Vadaspark | VESZPREM | Full |
| Ireland | Dublin Zoo (The Zoological Society of Ireland) | DUBLIN | Full |
| Ireland | Fota Wildlife Park (The Zoological Society of Ireland) | FOTA | Full |
| Israel | Haifa Educational Zoo and Biological Institute | HAIFA | Associate |
| Israel | The Tisch Family Zoological Gardens | JERUSALEM | Full |
| Israel | Hai Park | KIRIAT-MOTZKIN | Associate |
| Israel | Zoological Center Tel Aviv - Ramat-Gan | RAMAT-GAN | Full |
| Italy | Parco Faunistico 'La Torbiera' | AGRATE | Full |
| Italy | Parco Natura Viva, Garda Zoological Park | BUSSOLENGO | Full |
| Italy | Parco Zoo Falconara | FALCONARA | Full |
| Italy | Unione Italiana Zoo ed Acquari - UIZA | FED-UIZA | Associate |
| Italy | Acquario di Genova | GENOVA | Full |
| Italy | Parco Zoo 'Punta Verde' | LIGNANO | Full |
| Italy | Aquarium, Stazione Zoologica 'Anton Dohrn' | NAPOLI-AQUA | Full |
| Italy | Giardino Zoologico di Pistoia | PISTOIA | Temporary |
| Italy | Fondazione Bioparco di Roma | ROMA | Full |
| Italy | Zoomarine Italia S.p.A. | TORVAJANICA | Temporary |
| Kazakhstan | Almaty Zoological Park | ALMATY | Associate |
| Kuweit | The Scientific Centre | SALMIYA | Associate |
| Latvia | Rigas Zoologiskais Darzs | RIGA | Full |
| Lithuania | Lietuvos Zoologijos Sodas | KAUNAS | Full |
| Luxembourg | Parc Merveilleux | BETTEMBOURG | Full |
| Netherlands, The | AAP, Sanctuary for Exotic Animals | ALMERE | Associate |
| Netherlands, The | Vogelpark Avifauna | ALPHEN | Full |
| Netherlands, The | DierenPark Amersfoort | AMERSFOORT | Full |
| Netherlands, The | Artis Zoo | AMSTERDAM | Full |
| Netherlands, The | Apenheul | APELDOORN | Full |
| Netherlands, The | Burgers' Zoo | ARNHEM | Full |
| Netherlands, The | Hogeschool van Hall Larenstein | EDU-VANHALL | Associate |
| Netherlands, The | Dierenpark Emmen | EMMEN | Full |
| Netherlands, The | Dierenpark Wissel | EPE | Full |
| Netherlands, The | Dutch Zoo Federation - NVD | FED-NVD | Associate |
| Netherlands, The | Harderwijk, the World of the Sea | HARDERWIJK | Full |
| Netherlands, The | Safaripark Beekse Bergen | HILVARENBEEK | Full |
| | | | |

| Notherlands The | GaiaPark Kerkrade Zoo | KERKRADE | Full |
|------------------|--|---------------|-----------|
| Netherlands, The | | | |
| Netherlands, The | Aqua Zoo Friesland | LEEUWARDEN | Full |
| Netherlands, The | Dierenrijk Europa | MIERLO | Full |
| Netherlands, The | Alertis | ORG-ALERTIS | Associate |
| Netherlands, The | Stichting 'De Harpij' | ORG-HARPIJ | Associate |
| Netherlands, The | International Bear Foundation | ORG-IBF | Associate |
| Netherlands, The | Zoo Parc Overloon | OVERLOON | Full |
| Netherlands, The | Ouwehands Dierenpark | RHENEN | Full |
| Netherlands, The | Diergaarde Blijdorp | ROTTERDAM | Full |
| Netherlands, The | Wassenaar Wildlife Breeding Centre | WASSENAAR | Associate |
| Norway | Atlanterhavsparken | AALESUND | Full |
| Norway | Akvariet I Bergen | BERGEN | Full |
| Norway | Kristiansand Dyrepark | KRISTIANSAND | Full |
| Poland | Slaski Ogrod Zoologiczny | CHORZOW | Full |
| Poland | Association of Directors of Polish Zoological | | |
| | Gardens and Aquariums | FED-RDPOZA | Associate |
| Poland | Miejski Ogrod Zoologiczny Wybrezeza | GDANSK | Full |
| Poland | Miejski Park i Ogrod Zoologiczny | KRAKOW | Full |
| Poland | Miejski Ogrod Zoologiczny | LODZ | Full |
| Poland | Ogrod Zoologiczny w Opolu | OPOLE | Full |
| Poland | Miejski Ogrod Zoologiczny | PLOCK | Full |
| Poland | Ogrod Zoologiczny w Poznaniu | POZNAN | Full |
| Poland | Toruń Zoobotanical Garden | TORUN | Full |
| Poland | Miejski Ogrod Zoologiczny | WARSZAWA | Full |
| Poland | Wroclaw Zoo | WROCLAW | Full |
| Poland | Stefan Miler Zoological Garden | ZAMOSC | Full |
| Portugal | ZooMarine | ALBUFEIRA | Full |
| Portugal | ParkZoo S. Inacio | AVINTES | Full |
| Portugal | Associacao Portuguesa de Zoos e Aquaria - APZA | FED-APZA | Associate |
| Portugal | Aquario Vasco da Gama | LISBOA-AQUA | Full |
| Portugal | Oceanario de Lisboa | LISBOA-OCEA | Full |
| Portugal | Jardim Zoologico de Lisboa | LISBOA-ZOO | Full |
| Portugal | Parque Ornitologico de Lourosa | LOUROSA | Full |
| Qatar | Al Wabra Wildlife Preservation | ALWABRA | Associate |
| Romania | Romanian Zoo and Aquaria Federation (RZAF) | FED-RZAF | Temporary |
| | • | | Associate |
| Russia | Kazan Zoobotanical Garden | KAZAN | Full |
| Russia | Moscow Zoo | MOSKVA | Full |
| Russia | Novosibirsk Zoological Park | NOVOSIBIRSK | Full |
| Russia | Leningrad Zoo | ST-PETERSBURG | Full |
| Slovakia | Zoologicka zahrada Bojnice | BOJNICE | Full |
| Slovakia | Zoologicka zahrada Bratislava | BRATISLAVA | Full |
| Slovenia | Zivalski vrt Ljubljana | LJUBLJANA | Full |
| Spain | Estacion Experimental de Zonas Aridas - EEZA | ALMERIA | Associate |
| Spain | Parc Zoologic de Barcelona | BARCELONA-ZOO | Full |
| Spain | Selwo Marina | BENALMADENA | Full |
| Spain | Terra Natura | BENIDORM | Full |
| Spain | Parque de la Naturaleza de Cabarceno | CABARCENO | Full |
| Spain | r arque de la Natarareza de Cabarcerio | C/ID/IIICLINO | I WII |



| Spain | Marineland Mallorca | CALVIA | Full |
|-------------------------------|--|----------------|-----------|
| Spain | Selwo Aventura | ESTEPONA | Full |
| Spain | Iberian Association of Zoos and Aquaria - AIZA | FED-AIZA | Associate |
| Spain | Bioparc Fuengirola | FUENGIROLA | Full |
| Spain | Zoobotanico de Jerez | JEREZ-FRONTERA | Full |
| Spain | Faunia | MADRID-FAUNIA | Full |
| Spain | Zoo Aquarium Madrid | MADRID-ZOO | Full |
| Spain | Loro Parque, S.A. | PUERTO-CRUZ | Full |
| Spain | Fundación Zoo de Santillana | SANTILLANA | Full |
| Spain | Parque Oasys - Parque Tematico del Desierto de Tabernas | TABERNAS | Full |
| Spain | L'Oceanografic | VALENCIA-OCEA | Full |
| Spain | Bioparc Valencia | VALENCIA-PARC | Full |
| Sweden | Boras Djurpark AB | BORAS | Full |
| Sweden | Parken Zoo I Eskilstuna | ESKILSTUNA | Full |
| Sweden | Olands Djurpark | FARJESTADEN | Full |
| Sweden | Swedish Association of Zoological Parks and Aquaria - SAZA | FED-SAZA | Associate |
| Sweden | Furuvikspark | GAVLE | Full |
| Sweden | Universeum | GOTEBORG-UNI | Full |
| Sweden | Stiftelsen Skanes Djurpark | HOOR | Full |
| Sweden | Nordens Ark | HUNNEBOSTRAND | Full |
| Sweden | Jarvzoo | JARVSO | Full |
| Sweden | Kolmarden Zoo | KOLMARDEN | Full |
| Sweden | Lycksele Djurpark | LYCKSELE | Full |
| Sweden | Orsa Gronklitt | ORSA | Full |
| Sweden | Skansen-Akvariet | STOCKHOLM-AQUA | Full |
| Sweden | Skansen Foundation, Zoological Department | STOCKHOLM-ZOO | Full |
| Switzerland | Zoologischer Garten Basel | BASEL | Full |
| Switzerland | Tierpark Dahlholzli | BERN | Full |
| Switzerland | Verband Deutscher Zoodirektoren Geschäftsstelle - VDZ | FED-VDZ | Associate |
| Switzerland | Natur- und Tierpark Goldau | GOLDAU | Full |
| Switzerland | Walter Zoo | GOSSAU | Full |
| Switzerland | Papiliorama Swiss Tropical Gardens | KERZERS | Full |
| Switzerland | Wildnispark Zurich - Langenberg | LANGNAU | Full |
| Switzerland | Werner Stamm-Stiftung zur Erhaltung seltener Einhufer | OBERWIL | Associate |
| Switzerland | Zoo de Servion | SERVION | Full |
| Switzerland | Zoologischer Garten Zurich | ZURICH | Full |
| Turkey | Bosphorus Zoo (Faruk Yalcin Zoo) | DARICA | Full |
| Ukraine | NIkolaev Zoo, Municipal Institution of Nikolaev-City Council | NIKOLAEV | Full |
| United Arab Emirates | H.E. Sheikh Butti Maktoum's Wildlife Center | DUBAI | Associate |
| United Arab Emirates | Arabia's Wildlife Centre | SHARJAH | Full |
| United Kingdom | Drusillas Zoo Park | ALFRISTON | Full |
| United Kingdom | The Hawk Conservancy | ANDOVER | Full |
| United Kingdom | Waddesdon Manor Aviary | AYLESBURY | Full |
| United Kingdom | Curraghs Wildlife Park | BALLAUGH | Full |
| United Kingdom | Banham Zoo | BANHAM | Full |
| United Kingdom | Folly Farm | BEGELLY | Full |
| _ | • | | |
| United Kingdom | Howletts Wild Animal Park | BEKESBOURNE | Full |
| United Kingdom United Kingdom | Howletts Wild Animal Park City of Belfast Zoo | BELFAST | Full |

| United Kingdom | Birmingham Nature Centre | BIRMINGHAM | Full |
|----------------|---|----------------|-----------|
| United Kingdom | Blackpool Zoo | BLACKPOOL | Full |
| United Kingdom | Blair Drummond Safari & Adventure Park | BLAIRDRUMMOND | Temporary |
| United Kingdom | Birdland Park | BOURTON-WATER | Full |
| United Kingdom | Bristol, Clifton & West of England Zoological Society | BRISTOL | Full |
| United Kingdom | Paradise Wildlife Park | BROXBOURNE | Full |
| United Kingdom | Cotswold Wildlife Park | BURFORD | Full |
| United Kingdom | Chessington World of Adventures | CHESSINGTON | Full |
| United Kingdom | North of England Zoological Society | CHESTER | Full |
| United Kingdom | ColchesterZoo | COLCHESTER | Full |
| United Kingdom | Welsh Mountain Zoo - National Zoo of Wales | COLWYN-BAY | Full |
| United Kingdom | South Lakes Wild Animal Park | DALTON-FURNESS | Full |
| United Kingdom | Dudley and West Midlands Zoological Society | DUDLEY | Full |
| United Kingdom | Edinburgh Zoo (Royal Zoological Society of Scotland) | EDINBURGH | Full |
| United Kingdom | British and Irish Association of Zoos and Aquariums - BIAZA | FED-BIAZA | Associate |
| United Kingdom | Thrigby Hall Wildlife Gardens | GREAT-YARMOUTH | Full |
| United Kingdom | Hamerton Zoo Park | HAMERTON | Full |
| United Kingdom | The Pheasant Foundation | HARE-HATCH | Associate |
| United Kingdom | Harewood Bird Garden | HAREWOOD | Full |
| United Kingdom | Paradise Park | HAYLE | Full |
| United Kingdom | Durrell Wildlife Conservation Trust | JERSEY | Full |
| United Kingdom | Africa Alive! | KESSINGLAND | Full |
| United Kingdom | Highland Wildlife Park (Royal Zoological | | |
| | Society of Scotland) | KINGUSSIE | Full |
| United Kingdom | Linton Zoological Gardens | LINTON | Full |
| United Kingdom | ZSL London Zoo | LONDON | Full |
| United Kingdom | Port Lympne Wild Animal Park | LYMPNE | Full |
| United Kingdom | Flamingo Land Resort | MALTON | Full |
| United Kingdom | Marwell Wildlife | MARWELL | Full |
| United Kingdom | Amazon World | NEWCHURCH | Full |
| United Kingdom | Newquay Zoo | NEWQUAY | Full |
| United Kingdom | The World Pheasant Association - WPA | ORG-WPA | Associate |
| United Kingdom | Paignton Zoo Environmental Park | PAIGNTON | Full |
| United Kingdom | Knowsley Safari Park | PRESCOT | Full |
| United Kingdom | The World Owl Trust | RAVENGLASS | Full |
| United Kingdom | Shaldon Wildlife Trust | SHALDON | Full |
| United Kingdom | Living Coasts | TORQUAY | Full |
| United Kingdom | Twycross Zoo | TWYCROSS | Full |
| United Kingdom | Monkey World - Ape Rescue Centre | WAREHAM | Full |
| United Kingdom | Longleat Safari Park | WARMINSTER | Full |
| United Kingdom | ZSL Whipsnade Zoo | WHIPSNADE | Full |
| United Kingdom | Blackbrook Zoological Park | WINKHILL | Full |
| United Kingdom | Woburn Safari Park | WOBURN | Full |
| United States | International Species Information System | ORG-ISIS | Associate |
| United States | Snow Leopard Trust - SLT | ORG-SLT | Associate |
| | | | |



Corporate Members

| AB Aqua Medic GmbH | Lazenby | |
|--------------------------------|--------------------------|--|
| Base Structures Ltd | Mapcards | |
| Brogaarden ApS | Mazuri | |
| Doublecheck OY | Mimex Brands & Labels BV | |
| EKIPA | Pangea rocks A/S | |
| Fachjan | Rasbach Architeken | |
| Finetra | Ravensden Plc | |
| HMJ Design | Saint Laurent S.A. | |
| IGUANA s.c. | ScenArea | |
| Instituto Bioclon S.A. de C.V. | TVK ZooDesign | |
| JLT Group | Zoo Trend | |
| Kiezebrink International | Zoo-lutions | |
| KMIT Solutions Europe Ltd | Zooprofis | |
| | | |

