

Questions and Answers

Where is the conference taking place?

The event is hosted by Parco Natura Viva, located in the town of Bussolengo about 20km from Verona. However the conference is taking place in Verona itself at the Centro Congressi of **VeronaFiere**, a dedicated conference and exhibition centre to the south of the city. Most of the meeting rooms and reception rooms are on the floor below ground level (-1), with two smaller meeting rooms on the first floor. You can find a floor plan for the conference centre in the programme booklet. You can download the PDF from the website here:

<http://www.eaza.net/News/verona2010/Pages/Information.aspx>

How do I get to the conference centre when I first arrive in Verona? (More transport options below)

As delegates will arrive in Verona by different modes of transport and at different times you are asked to make your way to the conference centre on Tuesday 21st using either public transport or by taxi. See below for more information about public transport options.

There is a regular shuttle bus from Verona Airport to Verona Porta Nuova railway station. Buses depart every 20 minutes. Find information here:

<http://www.aeroporto.verona.it/en/come-arrivare/aerobus.asp>

How do I register and pick up my name badge?

The registration desk will be open from 12:00 until 19:00 on Tuesday 21st September and from 08:00 on subsequent days. The registration desk will be located outside the Verdi auditorium on floor -1. When you register you will also be given your conference delegate bag and you will have an opportunity to sign up for wireless internet access. (See below.)

Where and when does the Icebreaker take place?

The Icebreaker will take place at the VeronaFiere conference centre. It takes place from 18:00 to 20:00 on Tuesday 21st September in the Salon Margherita. (Exhibitors are asked to complete booth installation before 18:00 as the Icebreaker will take place partly in the exhibition area.) Coaches will run back to the city centre following the Icebreaker.

How do I get to the conference centre on the main days of the conference?

The organisers have arranged for private coach transfers to and from the conference centre on Wednesday, Thursday, Friday and Saturday. The coaches will leave from the city centre at a special stop on Corso Porta Nuova, near the Hotel Verona, in front of the Sanmicheli statue. This is a short walk from most of the conference hotels in the city centre. A hostess will be present to indicate where the bus stop is located.

To ensure that delegates reach the conference centre in good time the first buses will leave at 07:30 and with the second run at 08:00. If you miss the bus you will need to take public transport or a taxi. Buses will return from the conference centre to the city centre at 19:30 and 20:00 each evening. Anyone wishing to return earlier than this can use public transport or a taxi. It is possible to walk back to the city centre, but our local contacts do not advise this.

What are the Public Transport options in Verona?

The local bus service is operated by ATV. You can purchase tickets in tobacconists for €1.10 or on board the bus for €1.20 – tickets are valid for 60 minutes. A 24 hour ticket costs €3.50. (The Verona Card is a multi-day option – see the Programme Booklet for more information.)

Lines #21 and #22 travel from the Castelvecchio area, via the main railway station, and on to the VeronaFiere conference centre.

Line #83 travels from the main railway station to the VeronaFiere conference centre.

Line #51 travels from the Stradone San Fermo area (close to the Arena) to the VeronaFiere conference centre.

A detailed map of Verona bus routes can be downloaded from the EAZA website here:

<http://www.eaza.net/News/verona2010/Pages/Information.aspx>

Where can I see the conference programme/timetable?

The complete timetable for the conference is available on the EAZA website:

<http://www.eaza.net/News/verona2010/Pages/programme.aspx>

Where can I access meeting agendas and conference proceedings?

There is a Conference Proceedings page on the EAZA website. The document library on that page will only be visible to those who are signed in to the website. If you are signed in and still cannot see the library please contact: eoghan.osullivan@eaza.net. Non-members of EAZA will be asked to register on the website and will be granted access to the proceedings library.

<http://www.eaza.net/NEWS/VERONA2010/Pages/Proceedings.aspx>

I am chairing or presenting at a meeting. Where can I submit my meeting agenda, abstract and presentation?

You should upload your meeting agenda, along with any abstracts or other relevant documents, on the EAZA website *as soon as possible*. There is a dedicated document library with a section for each meeting. You can find instructions for uploading documents alongside the library. It's not difficult!

<http://www.eaza.net/NEWS/VERONA2010/Pages/Proceedings.aspx>

I would like to hold a small meeting at the conference about X. Is there a meeting room I can use?

A small meeting room, Room A, will be available for ad hoc meetings of up to around ten participants. It can be self-reserved on site using the timetable on the door.

What are the arrangements for internet access at the conference centre?

Wireless internet is available free-of-charge for conference delegates throughout the conference centre. Due to Italian privacy laws you will be required to sign a short form at the Registration Desk before being provided with a password to access the wireless network. As there is a cost per password for the conference hosts, delegates are asked only to request a password if they intend to use the network.

There is a computer room at the conference centre (**Room B - floor -1**), kindly sponsored by ISIS. The room will contain six laptops which can be used for accessing the internet when the room is not in use for workshops. There will also be a printer in the room.

Is there an exhibition at the conference this year?

We are pleased to have fourteen exhibition booths at the conference this year. We're grateful to our exhibitors and Corporate Members for their support and we encourage all delegates to take the time to visit the exhibition. You can find a complete list of exhibitors here:

<http://www.eaza.net/NEWS/VERONA2010/Pages/Exhibition.aspx>

What are the catering arrangements during the conference?

A buffet lunch will be served each day in the Salon Margherita 2. The first coffee break takes place at 10:00 each day – tea and coffee will be served continuously thereafter throughout each day. Coffee breaks will take place in the exhibition hall.

When does the Zoo Visit take place?

All delegates are invited to visit Parco Natura Viva on the afternoon of Thursday 23rd September. Coaches will depart at 15:30 from the conference centre. On arrival at the zoo delegates will be driven through the safari park. Thereafter you are free to explore the rest of the zoo on foot. A buffet will be served at 18:30 and coaches will return between 21:30 and 23:00. Don't forget your camera – the best photos will be published in Zooquaria!

All delegates can use their conference badge to access Parco Natura Viva free of charge throughout the conference.

Where and when does the Farewell Dinner take place?

The Farewell Dinner, offered to delegates courtesy of Parco Natura Viva (as are the Icebreaker and the zoo visit), will take place on Saturday evening in the magnificent surroundings of the Palazzo della Gran Guardia in Piazza Bra, next to the Arena. Welcome drinks will be served at 19:30, followed by dinner, drinks and dancing until 01:00. Coaches will bring guests staying close to the VeronaFiere to and from the dinner venue.

I haven't booked my accommodation yet. What should I do?

Due to the TOCATÍ - International Festival of Street Games taking place in Verona, those who have not yet booked accommodation will find it hard to find a room in a central area now. For assistance you can contact Valeria at Cogest M&C. (valeria@cogest.info)

How do I find out who is attending the conference?

A provisional participant list has been published on the EAZA website. The complete list will be included in the conference bag.

<http://www.eaza.net/News/verona2010/Pages/Information.aspx>